

Community Bulletin



Yarraville Terminal's recent addition of a new fuel loading bay will further support Australia's fuel security.

Mobil invests in delivering reliable, quality fuel to Australia

Mobil is investing in additional fuel storage and delivery infrastructure in Sydney and Melbourne to maintain our reliable supply of quality fuel to Australians.

Additional storage tanks at Vopak's Port Botany Terminal will enable Mobil to import fuel on the larger Long Range vessels (LR2), while a new truck-loading bay is being constructed at Mobil's Melbourne Terminal. These investments will increase the efficiency and security of Mobil's fuel supplies in Australia's two largest cities.

The company has secured additional storage at the Vopak Botany Terminal in Sydney and is adding a new fuel loading bay to expand capacity at its Melbourne terminal in Yarraville.

"The additional storage at Vopak Botany Terminal means we are now the only supplier who can bring fuel into both Sydney and Melbourne on Long Range 2 vessels, the largest ships available for transporting refined fuels," said Bruce Sutherland, Mobil's South Pacific Fuels Manager and Director.

With capacity of up to 114 million litres, a single Long Range Vessel can carry enough fuel to fill almost half of the cars in Victoria.

"Having the ability to utilise Long Range Vessels significantly increases the efficiency of fuel import activities and having larger, fuller ships delivering fuel to Australia supports our fuel security."

Mobil has recently commissioned a new fuel-loading bay at its Melbourne terminal in Yarraville, which is already Melbourne's largest fuel distribution terminal.

"Expanding the capacity at our Melbourne terminal will mean our customers can fill-up their fuel tankers and get back on the road delivering fuel to service stations as quickly as possible," said Mr Sutherland.

Melbourne Terminal community update

Mobil's Melbourne Terminal team will be holding a drop-in session for community members to provide an update on activities across both the Altona and Yarraville terminals in 2023.

The drop-in session will be held between 5.30pm to 6.30pm on Wednesday 14 June, 2023, at the Hobsons Bay City Council. Please register your interest in attending at **CommunityANZ@exxonmobil.com** by Friday 9 June, 2023.

We will have in attendance team members from across our Terminal, Decommissioning and Remediation departments as well as other Melbourne Terminal team members and welcome attendance by those who wish to chat through questions they may have about operations at the Terminal.

Mobil supports the 2023 Yarraville Festival

The Yarraville Festival was a big hit in 2023 and Mobil was once again proud to support such an important community event. The festival is an annual event that brings people of the inner west of Melbourne together to celebrate and create a greater sense of pride and inclusiveness for all groups.

The festival attracts over 25,000 people from all over Melbourne and provides a high quality experience featuring performances on the main stage, live music, delicious fare served by food trucks and restaurants, arts and crafts and various stalls. It offers great exposure for local businesses and a full day of fun for families and people of all ages.

Yarraville Terminal Manager, Steven Flynn, expressed his enthusiasm for the event. "The Yarraville Festival really brings the community

together and showcases all the wonderful elements that make Yarraville such a vibrant place in which to live and work.

"At Mobil, we're thrilled to have been involved in the festival again this year."

This year, the team at Mobil was excited to donate its stall to the Yarraville Community Centre, a local organisation offering a wide range of programs, facilities and services for residents, including the Mobil sponsored food relief program the Nourish Project.

"Thanks to Mobil for donating their stall. It was a fantastic day and a great way for the Yarraville Community Centre to meet locals and raise awareness around our services," said Christine McCall, Yarraville Community Centre Chief Executive Officer.



The Yarraville Community Centre team at the Mobil donated Yarraville festival stall.

Living and working near pipelines

In many locations around the world, fuel and gas products are transported by pipeline. Pipelines are an efficient and environmentally friendly way to safely transport fuel and gas products and can be located above ground or underground.

If you live or work near a pipeline, it is important to take special precautions when carrying out any activities that could impact on the pipeline's safe operation.

ExxonMobil Australia is responsible for pipelines that transport crude oil, liquid fuels (including diesel, unleaded petrol, liquid petroleum gas and aviation fuel) and natural gas. Our pipelines run within established pipeline easements or pipeline Right of Ways. Some of these may have multiple pipelines and the pipeline can be anywhere within the easement or pipeline Right of Way, not necessarily in the centre.

Dial Before You Dig:

Before ground-breaking activities or any work near above ground pipelines can commence, it is important to utilise the Dial Before

you Dig service. Dial Before You Dig is a free national referral service designed to assist in preventing damage and disruption to Australia's vast infrastructure network.

Identifying where a pipeline is located:

Marker posts and signs are installed at regular intervals along pipeline easements, however they do not provide the exact location of the pipeline itself. The precise pipeline location must be requested from Dial Before You Dig or the pipeline operator before works in the vicinity of the pipeline can begin.

Your responsibility to work safely around pipelines:

The cooperation of people living and working close to pipelines is essential for the safe and reliable operation of the pipeline. Pipelines are legally protected and severe penalties can be imposed against individuals and companies who endanger or damage pipelines.

For more information visit www.exxonmobil.com.au and search for 'living near pipelines'.

Mobil Chat



By **Abrar Chowdhury** Altona Conversion Venture Manager, Altona Terminal and **Steven Flynn**, Terminal Manager, Yarraville Terminal

In 2023, the Melbourne Terminal is focused on increasing petrol and diesel storage to support Victoria's fuel supply and strengthening Australia's fuel security.

Mobil is refurbishing a number of tanks associated with the former Altona refinery to provide more than 100 million litres of additional petrol and diesel storage by July 2023.

The tank refurbishment currently underway is the first of two phases of work. Mobil is also progressing a second phase that could see more tanks refurbished, adding up to a further 150 million litres of petrol and diesel storage.

The Yarraville Terminal team is working on increasing efficiency and has recently commissioned a new fuel-loading bay in what is already Melbourne's largest fuel distribution terminal.

The team recently celebrated the opening of Bay 10, a brand new multi-product fuel loading bay. The additional bay means less waiting time for our customers, who are able to load fuel onto trucks and get back onto the road to deliver their fuel to service stations faster.

The teams at Yarraville and Altona have continued their work with local community groups to ensure that we remain active members of the local community.

Early this year, our teams participated in volunteer days at the Foodbank warehouse, where they packed food supplies to be distributed to various community organisations across Victoria.

We have continued our strong relationship with local community groups, working with the Hobsons Bay Wetlands Centre to support the development of plans for a new biophilic wetlands centre facility on the Bay.

We've also been proud to support the Yarraville Community Centre's wonderful program, the Nourish Project.

The program provides healthy cooked meals to local community members experiencing food insecurity. This amazing program saves 1 tonne of food from landfill each month, with qualified chefs and volunteers transforming it into nutritious meals for families in need.

As the new Melbourne Terminal, we are confident that Mobil will continue to play an important role in Victoria's fuel supply chain, reliably supplying our customers with quality Mobil fuels into the future.



Altona and Yarraville team members supporting Foodbank food insecurity relief efforts on Foodbank's mobile supermarket bus.

Altona and Yarraville Terminals supporting safe operations

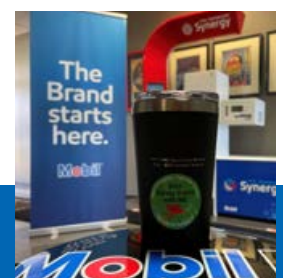
Mobil Altona and Yarraville Terminals are licensed as Major Hazard Facilities (MHF) under the Occupational Health and Safety Regulations 2017. As part of the MHF licence renewal process, the sites undertake an extensive review of operations every five years.

Both terminals undertook this review process during 2022 and submitted their licence renewal applications to WorkSafe, which includes update to respective Safety Cases.

In the months leading up to the submission, a number of detailed technical studies and risk assessment workshops were conducted to support the Safety Case renewal process. The purpose of these studies and workshops is to identify hazards and assess the impact of operations to ensure that the right programs and processes are in place to effectively manage any potential risks.

The terminals also engaged their workforces and consulted with local stakeholders, including Hobsons Bay City Council, Fire Rescue Victoria, other fuel companies in the local area and members of the community.

Both sites' Safety Cases have been accepted and subsequently have had their Major Hazard Facility Licences unconditionally reissued to 2027.



Yarraville Terminal's coffee keep cups commemorating the MHF Safety Case Licence Renewal 2022 – 2027.

Community complaints

Date	Confirmed Complaints				Unconfirmed Complaints			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
Jun – Dec 2022	0	0	0	0	1	1	0	0
Jan – Apr 2023	0	0	0	0	4	8	0	1

All complaints are investigated. If the terminal is found to be the source of the complaint it is considered Confirmed.

Please note that there is a lot of activity occurring at these sites daily. If you notice any odours or noises that you suspect may be coming from the Altona terminal or Gellibrand dock, please contact the Community Hotline on 1800 659 527 and we will investigate and respond.

The Melbourne Terminal is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

Sirens

Community members should be aware that the sirens at the terminals are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.

صفارات الإنذار - يجب أن يدرك أعضاء المجتمع أنه يتم إطلاق صفارات الإنذار في المحطات لتنبيه العاملين في الموقع فقط. لا يحتاج الناس في المجتمع إلى اتخاذ إجراءات استجابة عند إطلاق صفارات الإنذار هذه. وفي حالة الطوارئ، سيقوم أفراد الشرطة وخدمات الطوارئ الأخرى بتوجيه أفراد المجتمع للقيام باللائم إذا تطلب الأمر اتخاذ أي إجراء.

SIRENE - Članovi zajednice trebaju biti upoznati s time da se sirene na terminalima oglašavaju samo kako bi se stavilo u pripravnost osoblje koje radi na toj lokaciji.

Druge osobe ne trebaju ništa poduzimati kada čuju zvuk tih sirena. U slučaju nekog hitnog slučaja, policija i osoblje hitnih službi obavijestit će i druge osobe u zajednici ako trebaju nešto poduzeti.

ΣΕΙΡΗΝΕΣ - Το κοινό θα πρέπει να γνωρίζει ότι οι σειρήνες στους τερματικούς σταθμούς ηχούν για να θέσουν σε επιφυλακή μόνο το επιτόπιο προσωπικό.

Το κοινό δεν χρειάζεται να κάνει κάτι σε απόκριση προς τον ήχο αυτών των σειρήνων. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Αναγκών θα δώσουν οδηγίες στο κοινό, αν απαιτείται κάποια ενέργεια.

SIRENE - I membri della comunità devono essere consapevoli che le sirene dei terminal vengono suonate solo per allertare il personale in loco.

Le persone nella comunità non devono agire in risposta al suono di queste sirene. In caso di emergenza, il personale della polizia e dei servizi di emergenza indirizzerà i membri della comunità se è necessaria un'azione.

IS-SIRENI - Il-membri tal-komunità għandhom ikunu jafu li s-sireni fit-terminali jindaqqu biex jalertjaw lill-haddiema tal-post biss.

In-nies fil-komunità m'għandhomx bżonn jieħdu azzjoni bħala rispons għad-daqq ta' dawn is-sireni. F'każ ta' emerġenza, il-Pulizija u l-haddiema tas-Servizzi tal-Emerġenza se jidderieġu lill-membri tal-komunità jekk tkun meħtieġa xi azzjoni.

СИРЕНЫ - Уведомляем население о том, что sireны в терминалах звучат только для находящегося на территории персонала.

Жителям района не нужно предпринимать никаких действий при звуках sireны. В случае возникновения чрезвычайной ситуации полиция и сотрудники экстренных служб проинструктируют население о том, какие действия необходимо предпринять.

СИРЕНИ - Члени громади повинні знати, що sireни на території терміналів звучать лише для сповіщення обслуговуючого персоналу.

Людяма, які проживають неподалік, не потрібно вживати ніяких заходів при звучанні sireн. У разі надзвичайної ситуації, при потребі, співробітники поліції та екстрених служб проведуть тих, що проживають неподалік, куди потрібно.

CÒI HỤ BẢO ĐỘNG - Cư dân cộng đồng cần biết còi hụ bảo động ở nhà ga chỉ hụ lên để báo động cho nhân viên làm việc tại nhà ga mà thôi.

Tất cả mọi người trong cộng đồng không cần có biện pháp đáp lại còi hụ bảo động này. Trong trường hợp khẩn cấp, Cảnh Sát và nhân viên Cấp Cứu sẽ hướng dẫn mọi người nếu có bất cứ biện pháp cần thiết nào.

Mobil Altona Terminal has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed. Mobil Yarraville Terminal can be contacted on (03) 9286 5099.

For any queries, concerns or complaint which you suspect may be a result of terminal operations, please call us immediately for prompt investigation and action.

**Mobil Altona Terminal
Community Hotline
1800 659 527**

**Mobil Yarraville Terminal
(03) 9286 5099**

Local contacts

The following resident member of the CLC will be contacted by the Altona Terminal in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

**Geoffrey Mitchelmore OAM
0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يُرجى الإتصال بمركز قدرات المهاجرين،

9391 3355 هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon 9391 3355.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ 9391 3355

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al 9391 3355.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон 9391 3355

Għat-traduzzjonijiet ta' kull tagħrif li jinsab f'dan il-bullettin jekk jogħġbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon 9391 3355.

За преводу било којег обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за доселенике (Migrant Resource Centre), 78-82 Second Avenue Altona North. Телефон: 9391 3355

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số 9391 3355.

